Elevora
Global Training

COURSE BROCHURE

AI in Public Services

Public Sector & Governance

Rising demand 2028

Code	Duration	Formats	Language	Certificate
PG-109	**5 or 10 days**	**Classroom, live online, in-house, blended**	**English or Arabic**	**Certificate of completion**

A practical public sector and governance course covering AI use cases in public services, ethics and public trust and procuring AI. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

About this course

AI in Public Services gives delegates a structured, practical understanding of AI use cases in public services and ethics and public trust, then builds the skills to apply procuring AI, implementation and measuring impact in real work. Sessions are led by practitioners with at least 15 years in the field.

What you will learn

- AI use cases in public services
- Ethics and public trust
- Procuring AI
- Implementation
- Measuring impact

Who should attend

Government officials, board members, compliance, risk, legal and policy professionals.

5-day course outline

Day 1	**AI use cases in public services**	Concepts, standards and terminology, with a diagnostic exercise to baseline the group.
Day 2	**Ethics and public trust**	Methods and tools explained step by step, with worked examples from real operations.
Day 3	**Procuring AI**	Hands-on practice in small groups using realistic data, cases and templates.
Day 4	**Implementation**	Case studies of successes and failures, and how to apply the lessons in your organisation.
Day 5	**Measuring impact**	Integration exercise, final knowledge check and a personal action plan.

10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

Day 6	**Applied workshop: AI use cases in public services** — Deeper practice with your own data or site examples.
Day 7	**Applied workshop: Ethics and public trust and procuring AI** — Group exercises that combine methods from week one.
Day 8	**Field case study: Implementation** — A detailed industry case worked through from start to finish.
Day 9	**Advanced practice: Measuring impact** — Tools, templates and checklists to take back to work.
Day 10	**Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment.

Upcoming classroom dates

More dates, cities and live online sessions on request.

Dates	City	Length	Fee per delegate
9 Nov 2026 to 13 Nov 2026	London	5 days	**$3,450**
7 Dec 2026 to 11 Dec 2026	London	5 days	**$3,450**
11 Jan 2027 to 22 Jan 2027	London	10 days	**$6,250**
8 Feb 2027 to 12 Feb 2027	London	5 days	**$3,450**
15 Mar 2027 to 19 Mar 2027	Barcelona	5 days	**$3,450**

Fees per delegate (2026 to 2027)

Format	5 days	10 days
Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur	**$2,450**	**$4,450**
Classroom: London, Europe, Singapore	**$3,450**	**$6,250**
Live online	**$1,450**	**$2,650**
In-house, group of up to 15	**From $12,900**	**From $23,500**

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

Register or request an in-house proposal

Head office
Sharjah Publishing City, Sharjah, United Arab Emirates

Email
info@elevoratrainings.com
training@elevoratrainings.com

WhatsApp
+971 56 692 2928

Website
elevoratrainings.com