Elevora
Global Training

COURSE BROCHURE

Crisis and Business Continuity Management

Public Sector & Governance

Most demanded

Code	Duration	Formats	Language	Certificate
PG-104	5 or 10 days	Classroom, live online, in-house, blended	English or Arabic	Certificate of completion

A practical public sector and governance course covering crisis management principles, ISO 22301 business continuity and business impact analysis. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

About this course

Crisis and Business Continuity Management gives delegates a structured, practical understanding of crisis management principles and ISO 22301 business continuity, then builds the skills to apply business impact analysis, continuity and crisis plans and exercises and testing in real work. Sessions are led by practitioners with at least 15 years in the field.

What you will learn

- Crisis management principles
- ISO 22301 business continuity
- Business impact analysis
- Continuity and crisis plans
- Exercises and testing

Who should attend

Government officials, board members, compliance, risk, legal and policy professionals.

5-day course outline

Day 1	**Crisis management principles**	Concepts, standards and terminology, with a diagnostic exercise to baseline the group.
Day 2	**ISO 22301 business continuity**	Methods and tools explained step by step, with worked examples from real operations.
Day 3	**Business impact analysis**	Hands-on practice in small groups using realistic data, cases and templates.
Day 4	**Continuity and crisis plans**	Case studies of successes and failures, and how to apply the lessons in your organisation.
Day 5	**Exercises and testing**	Integration exercise, final knowledge check and a personal action plan.

10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

Day 6	**Applied workshop: Crisis management principles** — Deeper practice with your own data or site examples.
Day 7	**Applied workshop: ISO 22301 business continuity and business impact analysis** — Group exercises that combine methods from week one.
Day 8	**Field case study: Continuity and crisis plans** — A detailed industry case worked through from start to finish.
Day 9	**Advanced practice: Exercises and testing** — Tools, templates and checklists to take back to work.
Day 10	**Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment.

Upcoming classroom dates

More dates, cities and live online sessions on request.

Dates	City	Length	Fee per delegate
15 Nov 2026 to 19 Nov 2026	Cairo	5 days	**$2,450**
21 Dec 2026 to 25 Dec 2026	Kuala Lumpur	5 days	**$2,450**
4 Jan 2027 to 8 Jan 2027	Dubai	5 days	**$2,450**
1 Feb 2027 to 5 Feb 2027	Amsterdam	5 days	**$3,450**
1 Mar 2027 to 5 Mar 2027	Istanbul	5 days	**$2,450**

Fees per delegate (2026 to 2027)

Format	5 days	10 days
Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur	**$2,450**	**$4,450**
Classroom: London, Europe, Singapore	**$3,450**	**$6,250**
Live online	**$1,450**	**$2,650**
In-house, group of up to 15	**From $12,900**	**From $23,500**

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

Register or request an in-house proposal

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