Elevora
Global Training

COURSE BROCHURE

Critical Thinking and Problem Solving

Communication & Personal Effectiveness

Code	Duration	Formats	Language	Certificate
CS-108	**5 or 10 days**	**Classroom, live online, in-house, blended**	**English or Arabic**	**Certificate of completion**

A practical communication and personal effectiveness course covering critical thinking skills, framing problems and analysing information. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

About this course

Critical Thinking and Problem Solving gives delegates a structured, practical understanding of critical thinking skills and framing problems, then builds the skills to apply analysing information, decision making and creative thinking in real work. Sessions are led by practitioners with at least 15 years in the field.

What you will learn

- Critical thinking skills
- Framing problems
- Analysing information
- Decision making
- Creative thinking

Who should attend

Professionals in any role who want to communicate, serve customers and work more effectively.

5-day course outline

Day 1	**Critical thinking skills**	Concepts, standards and terminology, with a diagnostic exercise to baseline the group.
Day 2	**Framing problems**	Methods and tools explained step by step, with worked examples from real operations.
Day 3	**Analysing information**	Hands-on practice in small groups using realistic data, cases and templates.
Day 4	**Decision making**	Case studies of successes and failures, and how to apply the lessons in your organisation.
Day 5	**Creative thinking**	Integration exercise, final knowledge check and a personal action plan.

10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

Day 6	**Applied workshop: Critical thinking skills** — Deeper practice with your own data or site examples.
Day 7	**Applied workshop: Framing problems and analysing information** — Group exercises that combine methods from week one.
Day 8	**Field case study: Decision making** — A detailed industry case worked through from start to finish.
Day 9	**Advanced practice: Creative thinking** — Tools, templates and checklists to take back to work.
Day 10	**Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment.

Upcoming classroom dates

More dates, cities and live online sessions on request.

Dates	City	Length	Fee per delegate
2 Nov 2026 to 6 Nov 2026	Istanbul	5 days	**$2,450**
21 Dec 2026 to 1 Jan 2027	London	10 days	**$6,250**
4 Jan 2027 to 15 Jan 2027	Kuala Lumpur	10 days	**$4,450**
7 Feb 2027 to 11 Feb 2027	Cairo	5 days	**$2,450**
1 Mar 2027 to 5 Mar 2027	London	5 days	**$3,450**

Fees per delegate (2026 to 2027)

Format	5 days	10 days
Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur	**$2,450**	**$4,450**
Classroom: London, Europe, Singapore	**$3,450**	**$6,250**
Live online	**$1,450**	**$2,650**
In-house, group of up to 15	**From $12,900**	**From $23,500**

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

Register or request an in-house proposal

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