Elevora
Global Training

COURSE BROCHURE

Employee Experience and Engagement

Human Resources

Code	Duration	Formats	Language	Certificate
HR-108	**5 or 10 days**	**Classroom, live online, in-house, blended**	**English or Arabic**	**Certificate of completion**

A practical human resources course covering mapping the employee experience, drivers of engagement and designing and running engagement surveys. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

About this course

Employee Experience and Engagement gives delegates a structured, practical understanding of mapping the employee experience and drivers of engagement, then builds the skills to apply designing and running engagement surveys, turning survey results into action and measuring experience over time in real work. Sessions are led by practitioners with at least 15 years in the field.

Who should attend

HR managers, business partners, talent and L&D specialists, and line managers who lead people.

What you will learn

- Mapping the employee experience
- Drivers of engagement
- Designing and running engagement surveys
- Turning survey results into action
- Measuring experience over time

5-day course outline

Day 1	**Mapping the employee experience**	Concepts, standards and terminology, with a diagnostic exercise to baseline the group.
Day 2	**Drivers of engagement**	Methods and tools explained step by step, with worked examples from real operations.
Day 3	**Designing and running engagement surveys**	Hands-on practice in small groups using realistic data, cases and templates.
Day 4	**Turning survey results into action**	Case studies of successes and failures, and how to apply the lessons in your organisation.
Day 5	**Measuring experience over time**	Integration exercise, final knowledge check and a personal action plan.

10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

Day 6	**Applied workshop: Mapping the employee experience** — Deeper practice with your own data or site examples.
Day 7	**Applied workshop: Drivers of engagement and designing and running engagement surveys** — Group exercises that combine methods from week one.
Day 8	**Field case study: Turning survey results into action** — A detailed industry case worked through from start to finish.
Day 9	**Advanced practice: Measuring experience over time** — Tools, templates and checklists to take back to work.
Day 10	**Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment.

Upcoming classroom dates

More dates, cities and live online sessions on request.

Dates	City	Length	Fee per delegate
9 Nov 2026 to 13 Nov 2026	Kuala Lumpur	5 days	**$2,450**
7 Dec 2026 to 18 Dec 2026	Istanbul	10 days	**$4,450**
17 Jan 2027 to 21 Jan 2027	Cairo	5 days	**$2,450**
1 Feb 2027 to 5 Feb 2027	Barcelona	5 days	**$3,450**
1 Mar 2027 to 5 Mar 2027	Kuala Lumpur	5 days	**$2,450**

Fees per delegate (2026 to 2027)

Format	5 days	10 days
Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur	**$2,450**	**$4,450**
Classroom: London, Europe, Singapore	**$3,450**	**$6,250**
Live online	**$1,450**	**$2,650**
In-house, group of up to 15	**From $12,900**	**From $23,500**

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

Register or request an in-house proposal

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