Elevora
Global Training

COURSE BROCHURE

# Operational Excellence and Continuous Improvement

Quality & Operational Excellence

| Code | Duration | Formats | Language | Certificate |
|---|---|---|---|---|
| **QE-108** | **5 or 10 days** | **Classroom, live online, in-house, blended** | **English or Arabic** | **Certificate of completion** |

A practical quality and operational excellence course covering operational excellence models, continuous improvement systems and standard work. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

## About this course

Operational Excellence and Continuous Improvement gives delegates a structured, practical understanding of operational excellence models and continuous improvement systems, then builds the skills to apply standard work, daily management and visual boards and building an improvement culture in real work. Sessions are led by practitioners with at least 15 years in the field.

## Who should attend

Quality managers, auditors, process owners, improvement leads and operations managers.

## What you will learn

- Operational excellence models
- Continuous improvement systems
- Standard work
- Daily management and visual boards
- Building an improvement culture

## 5-day course outline

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| **Day 1** | **Operational excellence models** | Concepts, standards and terminology, with a diagnostic exercise to baseline the group. |
| **Day 2** | **Continuous improvement systems** | Methods and tools explained step by step, with worked examples from real operations. |
| **Day 3** | **Standard work** | Hands-on practice in small groups using realistic data, cases and templates. |
| **Day 4** | **Daily management and visual boards** | Case studies of successes and failures, and how to apply the lessons in your organisation. |
| **Day 5** | **Building an improvement culture** | Integration exercise, final knowledge check and a personal action plan. |

## 10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

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| **Day 6** | **Applied workshop: Operational excellence models** — Deeper practice with your own data or site examples. |
| **Day 7** | **Applied workshop: Continuous improvement systems and standard work** — Group exercises that combine methods from week one. |
| **Day 8** | **Field case study: Daily management and visual boards** — A detailed industry case worked through from start to finish. |
| **Day 9** | **Advanced practice: Building an improvement culture** — Tools, templates and checklists to take back to work. |
| **Day 10** | **Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment. |

## Upcoming classroom dates

More dates, cities and live online sessions on request.

| Dates | City | Length | Fee per delegate |
|---|---|---|---|
| 9 Nov 2026 to 13 Nov 2026 | Dubai | 5 days | **$2,450** |
| 14 Dec 2026 to 18 Dec 2026 | London | 5 days | **$3,450** |
| 10 Jan 2027 to 14 Jan 2027 | Cairo | 5 days | **$2,450** |
| 8 Feb 2027 to 12 Feb 2027 | Kuala Lumpur | 5 days | **$2,450** |
| 14 Mar 2027 to 18 Mar 2027 | Riyadh | 5 days | **$2,450** |

## Fees per delegate (2026 to 2027)

| Format | 5 days | 10 days |
|---|---|---|
| Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur | **$2,450** | **$4,450** |
| Classroom: London, Europe, Singapore | **$3,450** | **$6,250** |
| Live online | **$1,450** | **$2,650** |
| In-house, group of up to 15 | **From $12,900** | **From $23,500** |

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

### Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

## Register or request an in-house proposal


Head office
**Sharjah Publishing City, Sharjah, United Arab Emirates**

Email
**info@elevoratrainings.com**
**training@elevoratrainings.com**

WhatsApp
**+971 56 692 2928**

Website
**elevoratrainings.com**