Elevora
Global Training

COURSE BROCHURE

Structured Problem Solving (8D and A3)

Quality & Operational Excellence

Code	Duration	Formats	Language	Certificate
QE-109	**5 or 10 days**	**Classroom, live online, in-house, blended**	**English or Arabic**	**Certificate of completion**

A practical quality and operational excellence course covering structured problem solving, 8D method and A3 thinking. Run as a 5-day core or 10-day extended programme, in 16 cities, live online or in-house, and fully customisable for your team.

About this course

Structured Problem Solving (8D and A3) gives delegates a structured, practical understanding of structured problem solving and 8D method, then builds the skills to apply A3 thinking, root cause verification and preventing recurrence in real work. Sessions are led by practitioners with at least 15 years in the field.

What you will learn

- Structured problem solving
- 8D method
- A3 thinking
- Root cause verification
- Preventing recurrence

Who should attend

Quality managers, auditors, process owners, improvement leads and operations managers.

5-day course outline

Day 1	**Structured problem solving**	Concepts, standards and terminology, with a diagnostic exercise to baseline the group.
Day 2	**8D method**	Methods and tools explained step by step, with worked examples from real operations.
Day 3	**A3 thinking**	Hands-on practice in small groups using realistic data, cases and templates.
Day 4	**Root cause verification**	Case studies of successes and failures, and how to apply the lessons in your organisation.
Day 5	**Preventing recurrence**	Integration exercise, final knowledge check and a personal action plan.

10-day extended programme

Includes the full 5-day outline, plus a second week of applied work:

Day 6	**Applied workshop: Structured problem solving** — Deeper practice with your own data or site examples.
Day 7	**Applied workshop: 8D method and A3 thinking** — Group exercises that combine methods from week one.
Day 8	**Field case study: Root cause verification** — A detailed industry case worked through from start to finish.
Day 9	**Advanced practice: Preventing recurrence** — Tools, templates and checklists to take back to work.
Day 10	**Assessed project and presentation** — Each delegate presents an improvement plan and completes the final assessment.

Upcoming classroom dates

More dates, cities and live online sessions on request.

Dates	City	Length	Fee per delegate
9 Nov 2026 to 20 Nov 2026	Dubai	10 days	**$4,450**
21 Dec 2026 to 25 Dec 2026	Istanbul	5 days	**$2,450**
3 Jan 2027 to 14 Jan 2027	Riyadh	10 days	**$4,450**
14 Feb 2027 to 25 Feb 2027	Cairo	10 days	**$4,450**
21 Mar 2027 to 25 Mar 2027	Riyadh	5 days	**$2,450**

Fees per delegate (2026 to 2027)

Format	5 days	10 days
Classroom: Dubai, Istanbul, Cairo, Kuala Lumpur	**$2,450**	**$4,450**
Classroom: London, Europe, Singapore	**$3,450**	**$6,250**
Live online	**$1,450**	**$2,650**
In-house, group of up to 15	**From $12,900**	**From $23,500**

Classroom fees include tuition, materials, lunch and refreshments, and a certificate. 10% group saving for 3 delegates, 15% for 5 or more.

Tailored to your team

Change the level, language, length (1 to 20 days) and format, add topics from other courses or entirely new topics, and include your own case studies, site visits or exam preparation. Build it online for an instant indicative fee.

Register or request an in-house proposal

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